

SOCIAL MEDIA COMMUNITY GUIDELINES

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BE RESPECTFUL

Treat other members of our online community and staff with respect in our comments section. We're all human and are doing our best to provide you with reliable, dependable transport services.

DISCRIMINATION WILL NOT BE TOLERATED

Discrimination of any form, including that of race, religion, disability, sexuality, gender or age, will not be tolerated on our pages. Individuals who participate in any of the above will be removed from Newport Transport social media.

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ABUSE TOWARDS DRIVERS & OFFICE STAFF WILL BE TAKEN SERIOUSLY

Our drivers and internal staff alike are doing their best to provide you with excellent travel links, but sometimes unforeseen circumstances cause delays. We communicate any major disruptions or changes via our website, social media and app as soon as we can. Abuse towards our staff, whether in person or online, will never be tolerated.

DO NOT BREACH FACEBOOK OR TWITTER'S OWN TERMS

Facebook and Twitter have their own Community Guidelines respectively. Failure to comply with these terms may result in the loss of your account and ability to comment, share, post etc.

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DO YOUR BIT

We appreciate the frustrations around delays and cancellations, and we are always looking at ways to make our services as efficient as possible. Please help us by treating our staff and other members of the community with respect, and remember that our drivers are only aware of changes made to their own route. Failure to comply with any of the above may result in you being removed from Newport Transport's social media.